



Be Well
ORANGE COUNTY



Be Well Mobile Response Team in Newport Beach

Overview

Be Well OC in Newport Beach is a mobile response team composed of two crisis intervention specialists who provide in-community assessment and stabilization of individuals experiencing mental health or substance use challenges. The team also provides information, referrals, transportation to services, additional follow-up support and case management.

Who We Serve

The model is designed to provide all Newport Beach residents - regardless of income or insurance status - the right help at the right time.

Our Services

The team is prepared to help with a variety of non-emergency and non-medical situations, which may include:

- Mental Health / Behavioral Crisis
- Suicidal Ideation
- Substance Use / Addiction
- Non-Emergency Domestic Violence / Family Issues / Disputes
- Homelessness (in Conjunction / Collaboration with the Newport Beach Homeless Outreach Team)
- Public Assistance Including Lack of Basic Needs (Food, Shelter, Water, Clothing)
- Failure to Conduct Basic Self-Hygiene / Failure to Thrive
- Connection to Community and Student Resources for Issues Related to Substance Use and Mental Health



Access to Be Well OC in Newport Beach

Call the Newport Beach Police Department's
Non-Emergency Line to Request Assistance:

(949) 644-3717

If experiencing a life-threatening emergency, **call 911.**

The Process

As calls are received through the non-emergency and 911 call lines, Newport Beach Police Department dispatchers will triage the situation and, when appropriate, deploy the mobile response team to assist. In the event an individual requires medical services, dispatchers will continue requesting Fire / Emergency Medical Services.

By using a team of two crisis intervention specialists skilled in de-escalation, they can effectively address both the emotional and social well-being of individuals experiencing mental health or substance use challenges. As needed, the team can provide transport to facilities such as a crisis center, detox center, outpatient medical clinic or shelter.

Learn More

bewelloc.org/mobile

General Information Line

(949) 749-2501

Monday-Friday, 9am - 5pm PT

Calls received after hours will be returned the next business day.

